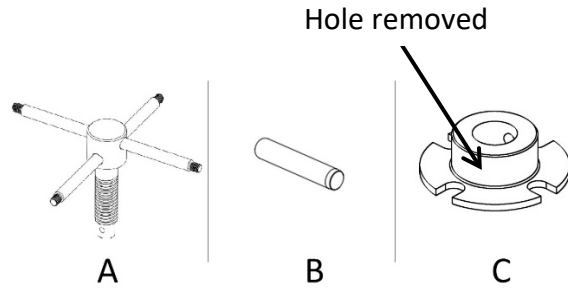


**Subject:** 4-HD Spindle and Crossarm Changes  
**Date:** Dec 20, 2021  
**Region:** Global  
**Models Affected:** PFE 500, PFE 561 and PFG 600

### Summary

As a continuous improvement, the following changes go into production Jan 3<sup>rd</sup>, 2022 and impact the serviceability of spindle components and service parts immediately:

- **Spindle (A)** – Changing to hardened stainless steel
- **Locking collar pin (B)** – Shortened and changing hardness
- **Locking collar (C)** – Hole changed from through (two way) to blind (one way) to prevent disassembly



**NOTE:** A change to the finish of the crossarm is being implemented at the same time as these other changes for easy version identification. The finish is changing from polished to matte.

### Service Parts

The new material used for the spindle (A) and the change in hardness of the locking collar pin (B) prevents spindle disassembly. To discourage attempted removal of the locking collar pin from the spindle, the hole in the locking collar (C) has changed from through (two-way) to blind (one-way). Due to this change, replacement parts requiring spindle disassembly are no longer available. Starting immediately, if any of these [parts](#) require replacement on new **or existing** units, the crossarm assembly needs to be replaced with one of the options listed below.

**NOTE:** Due to supply shortages with part 182530 (lid and crossarm assembly), **part 182529 (crossarm assembly w/ hinge and latch) will temporarily be available through April 2022.**

182528-1XX UL w/language labels 182528-2XX CE w/language labels Crossarm assembly	182529-1XX UL w/language labels 182529-2XX CE w/language labels Crossarm assembly w/hinge and latch <b>Available only through April 2022</b>	182530-1XX UL w/language labels 182530-2XX CE w/language labels Lid and crossarm assembly

For a complete list of language and region options for these assemblies, see the [lid and crossarm assembly](#) page on HennyPennyHelp.com

## Parts No Longer Available\*

The following part numbers are no longer available

Part number	Description
16157	Locking collar
27325	Locking collar (CE)
27351	Locking collar pin (CE)
16158	Locking collar pin
16159	Thrust ball
27326	Idle nut
27329	Acme nut
16162	- Acme nut pin
16154	Center crossarm
26884	Center crossarm (CE)
26885	Center bar assembly (CE)
16171	Limit stop assembly
16153	-Limit stop
16152	-Limit stop collar
16168	Spindle assembly
26911	Spindle assembly (CE)
154867-00X	Complete lid and crossarm assembly

\*No return of these parts will be accepted

## Warranty

Parts includes a 90-day parts warranty from the date of install.

## Questions

For further information, please contact Technical Services using one of the following options:

Email: [technicalservices@hennypenny.com](mailto:technicalservices@hennypenny.com)

Call:

U.S. and Canada: +1-800-417-8405

Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.