

Subject: HHC 99X, AHC 99X Vent Motor Parts Bulletin

Date: 02/14/22

Region: Global

Models Affected: HHC 99X and AHC 99X holding cabinets

Summary

HHC 99X and AHC 99X dual voltage vent motor P/N 63829 has been replaced by vent motor assemblies P/Ns 180101-001 (120 VAC) and 180101-002 (230 VAC). New vent motors are backwards compatible with existing mountings but **voltage specific now**.

- Use existing service provider inventory of vent motor P/N 63829. (HP inventory has been depleted)
- Returns of P/N 63829 will not be accepted for refund.
- After P/N 63829 inventory has been depleted, voltage specific vent motors must be ordered.
- Updated wiring diagrams 27485, 27486, and 27487 changed connections from 3-wire to 2-wire.

Old Part Number

Use current stock until depleted.

Model	Part #	Description	Stocking Level	Qty.
HHC 99X and AHC 99X	63829	Vent motor assembly		1

New Part Number

Order and use voltage specific motors (below) when stock of older motor (63829) is depleted.

Model	Part #	Description	Stocking Level	Qty.
HHC 99X and AHC 99X	180101-001	Vent motor assembly, 120 VAC		1
HHC 99X and AHC 99X	180101-002	Vent motor assembly, 230 VAC		1

Warranty

Parts includes a 90-day parts warranty from the date of install.

Questions

Contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-417-8405

Text: +1-937-456-8405

Contacts:

- [Live chat](#) via the Henny Penny website, extranet, or customer support website.
- Contact Henny Penny Parts Department at: partsdepartment@hennypenny.com

Website:

- Visit our new Online Serviceable Parts lists at: hennypennyhelp.com